



## ESI FACILITY FEES

As March 2011

### WORKSTATION FEES:

- with 32kbps, aircon, lights, computer, table, redundant power, redundant broadband, food subsidy for one shift, basic security and janitorial services, one hour non-cumulative IT support, ACD system (Vicidial), no headsets, no telco services (we will give you providers to sign on directly) but with backup Telco providers should your Telco fail.
- Two (2) months deposit

Days	Usage Hours	CostUS\$/mo.*
M-F	8 to 9 hours	160
M-Sat	8 to 9 hours	170
M-Sun	8 to 9 hours	185
M-F	12 hours	185
M-Sat	12 hours	195
M-Sun	12 hours	205
M-F	24 hours	250
M-Sat	24 hours	280
M-Sun	24 hours	300

- With headsets add US\$10 monthly
- Food subsidy for other shifts or extra personnel add Php.50.00/head/day
- For workstations without computers minus US\$10 monthly
- For Non-voice 8 to 16 Kbps minus US\$10 (does not apply for workstations without computers)
- Parking free outside (first come first serve), inside Php3,000 monthly subject to availability (reserved slots).
- Payroll and DTR service add US\$10 monthly per head.

Disaster recovery rates – US\$ One dollar fifty per hour per workstation subject to availability, bring your own headsets.

Additional hours or Overtimes will be charged at 1 dollar fifty per hour.

Annual escalation clause of 10%

\*does not include 12% VAT duty. Essentially for outbound calls – for inbound calls we have to compute new fees based on the broadband requirements which are usually above 32Kbps per workstation.

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WEBSITE: [www.esi.com.ph](http://www.esi.com.ph)

BUSINESS PROCESS OUTSOURCING SERVICES

## TRAINING ROOM FEES:

- Training room rental (minimum usage is 3 hours) good for 25 personnel – Php600 per hour for those with seats Php550 per hour (for the whole lecture room). Inclusive aircon and lights, whiteboard and essentials, plus 16 kbps for one computer.
- Cancellation must be done three days prior otherwise a minimum three hours usage will be charged.
- Unlimited coffee and ice tea is Php50/head per day.
- Projector rental Php200 per hour within the facility only.
- Other services
  - Photocopy (internal)
    - Short Php2.00/pc
    - Long 2.50/pc
  - Printing
    - Short 2.50/pc
    - Long 3.00/pc
  - Fax:
    - Incoming Fax Php 5.00/pc
    - Outgoing Fax
      - Actual billing plus
      - Local Php 5.00/pc
      - Foreign 25.00/pc

*Note: Prices are subject to change without prior notice.*